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Infosys Topaz Unveils Responsible AI Suite of Offerings, to help Enterprises Navigate the Regulatory and Ethical Complexities of AI-powered Transformation

Bengaluru, India (ots/PRNewswire) -

Responsible AI (RAI) Office will serve as the custodian of ethical use of AI and ensure solutions align with emerging guardrails for AI across geographies

Infosys (NSE: INFY) (BSE: INFY) (NYSE: INFY), a global leader in next-generation digital services and consulting, today announced the launch of its Responsible Al Suite, a part of Infosys Topaz, an Al-first set of services, solutions, and platforms using generative Al.

The rise of powerful generative AI systems in the past year has raised several concerns and conversations around the ethical dimensions of AI. According to the Infosys Generative AI Radar, by Infosys Knowledge Institute, enterprises worldwide are identifying data privacy, security, ethics, and bias as the primary challenges in their pursuit of innovation with AI. The Responsible AI Suite is designed to help enterprises balance innovation with ethical considerations, such bias and privacy prevention, and maximize their return on investments.

Infosys Topaz Responsible AI Suite is a set of 10+ offerings built around the Scan, Shield, and Steer framework. The framework aims to monitor and protect AI models and systems from risks and threats, while enabling businesses to apply AI responsibly. The offerings, across the framework, include a combination of accelerators and solutions designed to drive responsible AI adoption across enterprises.

Scan: Includes solutions to help identify the overall AI risk posture, legal obligations, vulnerabilities, and generate a single source of truth for compliance status of all AI projects. For example, the Infosys Topaz RAI Watchtower is used to monitor upcoming threats, vulnerabilities, and legal obligations.

Shield: These solutions focus on building technical guardrails, checks, and accelerators that are responsible by design across the AI lifecycle. It also consists of specialized solutions for AI security. For example, the Infosys Topaz Gen AI Guardrails help enforce the safe use of Gen AI by moderating input prompts and output for multiple risks.

Steer: These advisory and consulting services support strong and efficient AI governance for innovation. Offerings include AI strategy formulation, legal consultation, and contract reviews.

Infosys Topaz Responsible AI Suite will be amplified by an ecosystem of technology partners and think tanks via the Responsible AI Coalition. The Responsible AI Coalition will bring together startups, cloud service providers, and technology partners to further the common goal of advancing responsible AI. It will also lead a special working group of noted academicians, influencers, policymakers, and industry leaders to aid in shaping solutions that help set new industry standards in the responsible AI space.

Phil Fersht, CEO and Chief Analyst, HFS Research, said, "With the challenges of Responsible AI currently forcing many enterprises to slow their progress towards achieving scaled value with AI, smart offerings such as Infosys Topaz's Responsible AI suite can clear the path to help them accelerate their critical AI initiatives."

The suite of offerings is complemented by Infosys Topaz RAI office. This ensures that the offerings deliver solutions that ably navigate the shifting landscape of complex technical, policy, and governance challenges related to adopting AI responsibly across business functions. The office of RAI is also responsible for looking into different facets of ethical aspects of AI like transparency, fairness, privacy, security and compliance. The Office constitutes a centralized body for streamlining AI governance, formulating AI risk strategy, and maintaining standards, policies, and guidelines. It will also ensure adherence to responsible-by-design principles and standards throughout the AI development lifecycle, facilitating safe use of AI across organizations.

Commenting on the launch, Balakrishna D. R. (Bali), Executive Vice President, Global Services Head, Al and Industry Verticals, Infosys, said, "Responsible and ethical Al deployment is a business imperative as technology evolves. At Infosys, we recognize the critical need for fostering responsible Al and not merely as a set of principles but as actionable steps. Infosys Topaz Responsible Al Suite is a significant stride in helping our clients better manage their Al-first journey. Together with the Infosys RAI office, we affirm our commitment to advancing the ethos of responsible Al, providing enterprises with the necessary tools and expertise for ethical Al implementation."

About Infosys

Infosys is a global leader in next-generation digital services and consulting. Over 300,000 of our people work to amplify human potential and create the next opportunity for people, businesses and communities. We enable clients in more than 56 countries to navigate their digital transformation. With over four decades of experience in managing the systems and workings of global enterprises, we expertly steer clients, as they navigate their digital transformation powered by cloud and Al. We enable them with an Al-first core, empower the business with agile digital at scale and drive continuous improvement with always-on learning through the transfer of digital skills, expertise, and ideas from our innovation ecosystem. We are deeply committed to being a well-governed, environmentally sustainable organization where diverse talent thrives in an inclusive workplace.

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Certain statements in this release concerning our future growth prospects, or our future financial or operating performance, are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results or outcomes to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding the execution of our business strategy, our ability to attract and retain personnel, our transition to hybrid work model, economic uncertainties, technological innovations such as Generative AI, the complex and evolving regulatory landscape including immigration regulation changes, our ESG vision, our capital allocation policy and expectations concerning our market position, future operations, margins, profitability, liquidity, capital resources, our corporate actions including acquisitions, and cybersecurity matters. Important factors that may cause actual results or outcomes to differ from those implied by the forward-looking statements are discussed in more detail in our US Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2023. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

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